

## **Curtin English Language Centre**

### **Student Support Services**

Students studying at the Curtin English Language Centre are invited to contact staff in Building 208 Room 129C for all matters regarding their study.

#### ***Services include:***

**Accommodation (housing) service** – see link ‘Accommodation and Airport Reception’.

**Student Admission** staff are available to provide information on matters such as immigration enquiries regarding student visas, visa extensions and compliance matters, overseas student health cover, course information, fee payment, refunds, course transfers, sponsored student support and information, IELTS or CUTE exam enquiries, transport and general enquiries.

#### **CELC Student Advisor –**

Located in Building 208 Room 129C the Student Advisor is available to provide a private and confidential counselling service to students on issues such as adjusting to a new culture and academic environment, any personal matters which may be affecting their ability to study effectively, financial matters of any nature, course and general information for current and future study plans, study leave, health, family matters, employment information, grievance procedures and all general enquiries. The Student Advisor also manages all matters relating to underage students.

**Students between 16 and 18 years of age (underage)** – please see link ‘Studying under 18 years of age’ for comprehensive information.

The university also provides a **Counselling service** free of charge to students at Curtin University. As with the Student Advisor role this service is confidential. The university Counselling Service is located in Building 109, second floor. You will need to make an appointment to see a counsellor either by phoning 9266 7850.

**Disability Support** –located within the Curtin Counselling area Building 108 second floor.

Provides assistance to students who may have a disability and special needs, for example reserved parking bays, easy access pathways and special wheelchair routes, wheelchair accessible rest rooms, electric wheelchair storage and recharging facilities. Alternative exam arrangements, ergonomic furniture and special study facilities are also available to anyone with a disability.

The university’s TL Robertson Library provides access to special study equipment including a scanner, viewpoint closed-circuit television, computers and printers and wheelchair-accessible photocopier.

Students with a disability or medical condition can discuss their situation with our Disability Counsellor. Those who have any special needs such as wheelchair support or hearing assistance can make arrangements with the Counsellor as soon as they arrive in Perth or on campus. Telephone 9266 7850 or visit [www.curtin.counselling.edu.au](http://www.curtin.counselling.edu.au) and follow links to Disabilities.

### **Curtin Health Services**

Curtin offers excellent health care facilities for staff and students. Male and female doctors are available for consultation; you will need to make an appointment. Registered nurses are also available. Please check the website [www.curtin.healthservices.curtin.edu.au](http://www.curtin.healthservices.curtin.edu.au)

### **Religious – Curtin chaplaincy**

Curtin seeks to provide support for the religious and spiritual needs of students.

The University Chaplain is available to all students for free and confidential support on matters of faith, belief, values and religion. The Chaplain does not represent any denomination, faith or religious organisation but provides wide-ranging support assisted by occasional visiting chaplains (Anglican, Baha'i, Baptist, Buddhist, Muslim, Roman Catholic etc.). Contact the University's Multi-Faith office on 9266 2900 or visit [www.multifaith.curtin.edu.au](http://www.multifaith.curtin.edu.au) for more information.

Prayer facilities exist on campus for various faiths, for example regular prayers and services for followers of the Islamic faith which provides a place for daily prayer and gatherings. For more information visit the Muslim Student Association website.

### **CELC Social Programme**

It is important to have a healthy balance between study and play, come along and enjoy some social activities and outings which include trips to a wildlife park, underwater world, Perth zoo and activities including basketball and soccer games and 10 pin bowling. Each Wednesday during the lunchbreak you can come along and meet at 'Speaker's Corner' where you can meet people from all over the world, exchange conversation, practice your English or learn another language. For further information ask staff at reception in Building 208.129C

If you have any questions please see CELC Administrative staff who will be happy to assist you.